

Program: Human Services Program AAS Degree CIP: 51.1502

# **SCANS Matrix**

**Program:** Human Services

#### LIST ALL COURSES REQUIRED AND IDENTIFIED COMPETENCIES

			Comp	etenci	es			Course North or	Course Title		
1	2	3	4	5	6	7	8	Course Number	Course little		
Х	Х		Х			Х		DAAC 1319	Substance-Related and Addictive Disorders		
Х	Х		Х	Х	Х	Х	Х	CHLT 1309	Community Ethics		
Х	Х		Х		Х	Х	Х	CHLT 1302	Wellness and Health Promotion		
Х	Х		Х			Х	Х	CMSW 1309 Problems of Children and Adolescents			
Х	Х		Х			Х	Х	SCWK 1321			
Х	Х		Х	Х	Х	Х		PSYT 1329	Interviewing and Communication Skills		
Х	Х		Х			Х		CHLT 1340	Community Health Advocacy		
Х	Х		Х			Х		GERS 1342	Aging and Mental Health		
Х	Х		Х	Х		Х	Х	PSYT 2335	Family Systems		
Х	Х	Х		Х	Х	Х	Х	PSYT 2345	Principles of Behavior Management and		
									Modification		
Х	Х		Х	Х	Х	Х	Х	PSYT 2321	Crisis Intervention		
Х	Х		Х	Х	Х	Х	Х	DAAC 1317	Basic Counseling Skills		
Х	Х	Х	Х	Х	Х	Х	Х	PSYT 2164	Practicum-Clinical Psychology – Field		
									Experience		
Х	Х	Х	Х	Х	Х	Х	Х	CHLT 2166	Practicum/Field Experience-Community Health		
									Services/Liaison/Counseling		
								PSYC 2301	Introduction to Psychology		
								ENGL 1301	Composition 1		
								COSC 1301	Introduction to Computing		
								MATH 1342	Introduction to Statistics		
								GOVT 2305 OR SOCI	Federal Government (Federal Constitution and		
								1306	Topics) or Social Problems		
								Elective	Language, Philosophy & Culture or Creative		
									Arts from General Education Course List		
	1							Elective	Life & Physical Science with Lab from General		
									Education Course List		

### **COMPETENCY REFERENCES**

8 Basic use of computers						
	7 Workplace Competencies: resources; interpersonal skills; information; systems;					
	and technology.					
61	ersonal Qualities: A worker must display responsibility, self-esteem, sociability, self-					
ma	nagement, integrity, and honesty.					
5 Thinkii	kills: A worker must think creatively, make decisions, solve problems, visualize,					
know ho	w to learn, and reason effectively.					
4 Speaking and	stening: Organize ideas and communicate orally; receive, attend to, interpret, and					
respond to ver	I messages and other cues.					
3 Arithmetic or Mathematics: Perform basic computations and approach practical problems by choosing						
appropriately from a variety of mathematical techniques.						
2 Writing: Communicate thoughts, ideas, information, and messages in writing, and create documents such as						
letters, directions, manuals, reports, graphs, and flow charts.						
1 Reading: Locate, understand, and interpret written information in prose and in documents such as manuals, graphs,						

and schedules.

## Academic Year: 2022-2023

### SCANS COMPETENCIES FOR PROGRAM: Human Services

Competency	Course where Competency is Assessed	Method of Assessment	Improvements as a Result of Assessment Findings
1 READING: Locate, understand,		Journal Article Critiques,	90% proficiency pertinent to
and interpret written		Interpretation of Client Charts,	
information in prose and in		Case Management, Staffings,	understanding of course
documents such as manuals,		Case Studies	content varying between
graphs, and schedules.			examinations, written
gruphs, and senedules.			assignments, term
			papers/projects (at a
			70%level)-adjustments made
			to instructions
2 WRITING: Communicate	PSYT 2164, CHLT 2166	Journal Article Critiques, Client	
thoughts, ideas, information,			demonstrating
and messages in writing, and		Management Profiles, Resume	0
create documents such as		Writing, Case Notes, Practicum	-
letters, directions, manuals,		Notebook Requirements	create additional
reports, graphs, and flow charts.		Notebook Requirements	
reports, graphs, and now charts.			opportunities to master APA
3 ARITHMETIC OR		Critique Scientific Journal	writing style 85% of students
MATHEMATICS: Perform basic	PSYT 2164, CHLT 2166	•	
		Articles which require a	comprehend statistics
computations and approach		working knowledge of	utilized in research articles
practical problems by choosing		statistics	(at a 70% level) – provide
appropriately from a variety of			additional assignments for
mathematical techniques.			interpreting statistical data
4 SPEAKING AND LISTENING:	PSYT 2164, CHLT 2166	Oral Client Case Presentation	100% students demonstrate
Organize ideas and			an ability to effectively
communicate orally; receive,		Management, Oral Discussions	
attend to, interpret, and		of Journal Article Critiques,	speaking and listening (at a
respond to verbal messages and		Client Case Study Discussions,	70% level)
other cues.		Project Presentations, Group	
		Discussions	
5 THINKING SKILLS: A worker	PSYT 2164, CHLT 2166	Pre-Test, Exit Exam, Client	90% students demonstrate
must think creatively, make		Case Presentation via	proficiency in understanding
decisions, solve problems,			the importance of best
visualize, know how to learn,		Discussions Reflecting Best	practices and problem-
and reason effectively.		Practices in Therapeutic	solving skills (at a 70% level).
			Review decision making
		Legal/Ethical Guidelines	processes, problem-solving skills
6 PERSONAL QUALITIES: A	PSYT 2164, CHLT 2166	Self-assessments,	85% of students completed
worker must display		Mid-semester Evaluation by	work in a timely manner,
responsibility, self-esteem,		Clinical and Academic	self-
sociability, self-management,		Supervisor Reflecting Work at	assessment/development
integrity, and honesty.		Practicum Sites, Weekly	process, evaluations at mid-
		Discussions on Self Insight,	semester/end of semester
		Development, Professionalism	
		- · · · · · · · · · · · · · · · · · · ·	these areas (at a 70% level)–
			additional briefings with
			professionalism in client

Competency	Course where Competency is Assessed	Method of Assessment	Improvements as a Result of Assessment Findings
			scenarios/best practices, and
			self-growth as an individual
			and as a professional
7 WORKPLACE COMPETENCIES:	PSYT 2164, CHLT 2166	Self- Assessments, Practicum	100% of student
resources; interpersonal skills;		Mid-semester and End-of-	demonstrated proficiencies
information; systems; and		Semester Evaluation Tools of	above a 70% level. Continue
technology		Practicum Site Performance	current instruction
8 BASIC USE OF COMPUTERS	PSYT 2164, CHLT 2166	Client Case Presentations, Use	100% of students
		at Practicum Sites, Staffings,	demonstrate proficiency of
		Journal Article Critiques, Client	computers pertinent to
		Reports, Self-Assessments	required assignments at an
			70% level. Continue current
			instruction