How to Clear Your Browser Cache

Internet Explorer 9 and higher
1. From the Tools or Safety menu, select Delete browsing history.... If the menu bar is hidden, press Alt to make it visible.
2. Deselect Preserve Favorites website data, and select:
   o Temporary Internet files or Temporary Internet files and website files
   o Cookies or Cookies and website data
   o History
3. Click Delete. Close all browser windows and re-open the browser.

Firefox (Make sure you are using the latest version. Open Firefox browser and paste this url in the search window https://www.mozilla.org/en-US/firefox/new/?utm_source=firefox-com&utm_medium=referral. You will be notified if you need to upgrade.)
1. Open menu; click bars on the far right
2. Click “History”
3. Click “Clear Recent History”
4. Select “everything”
5. Click to select all options
6. Click “Clear Now”
7. Wait until box disappears
8. Exit the browser
9. Open a new browser

Chrome
1. Click the bars to the right of the browser bar
2. Select the following:
   o Click History
   o Click “Enter” twice
   o Click “Clear Browsing data”
   o Select “since the beginning of time”
   o Check all categories
   o Click “Clear Browsing data” again
   o Click red X at upper right to exit
3. Close all browser windows and re-open the browser.
Safari

Safari 9

1. Click “History” from the Safari drop down menu
2. Select Clear History.
4. Close all browser windows and reopen browser.

Safari 8

1. From the Safari menu, select Clear History and Website Data....
2. Choose the period of time for which you want to clear information, and click Clear History.
3. From the Safari menu, select Preferences....
4. Click Advanced.
5. Check Show Develop menu in menu bar and close Preferences.
6. From the Develop menu, select Empty Caches.
7. Close all browser windows and re-open the browser.

Safari 7 and below

1. From the Safari menu, select Reset Safari....
2. Select the items you want to reset, and then click Reset. As of Safari 5.1, Remove all website data includes both cookies and cache. Close all browser windows and re-open the browser.